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**IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE**

Attorney Docket No.: Bell-29 (00-VE23.25)

Applicants: Robert T. BAUM, Eric A. VOIT

Serial No.: 09/652,750

Filing Date: August 31, 2000

Title: METHODS, APPARATUS AND DATA STRUCTURES FOR
SEGMENTING CUSTOMERS USING AT LEAST A PORTION OF A
LAYER 2 ADDRESS HEADER OR BITS IN THE PLACE OF A
LAYER 2 ADDRESS HEADER

Examiner: P. Nguyen

Group Art Unit: 2665

COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

S I R:

AMENDMENT

In response to the Office Action mailed on
February 25, 2003 (Paper No. 14), which set a period for
response to expire on May 25, 2003, please reconsider this
application in view of the following amendments and
remarks.

IN THE CLAIMS:

Please amend the claims as follows:

Sub
DI 1
C/ 2

9. (TWICE AMENDED) A method for monitoring packets
sourced from a group of client devices defining a subset of